



# Your role as facilitator matters

## Unit 4: Positionality & Reflexive Practice



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# Facilitating in a collaborative approach

- Innes and Booher (2004) argue that traditional public participation methods, such as public hearings and formal consultation, often fail to create meaningful dialogue. They propose a more **collaborative approach**, where citizens, public authorities, experts, planners, and other stakeholders interact directly, exchange knowledge, and work toward shared understanding.



# Involving different stakeholders

- Healey (2003) argues that **planning should not be something done only by experts or government authorities**. Instead, planning should involve **different stakeholders**, including citizens, local communities, public institutions, professionals, businesses, and civil society.
- The facilitator's role is to ensure all stakeholders are heard, conflicts are managed, and a joint decision is made.



# Stakeholder mapping in urban planning

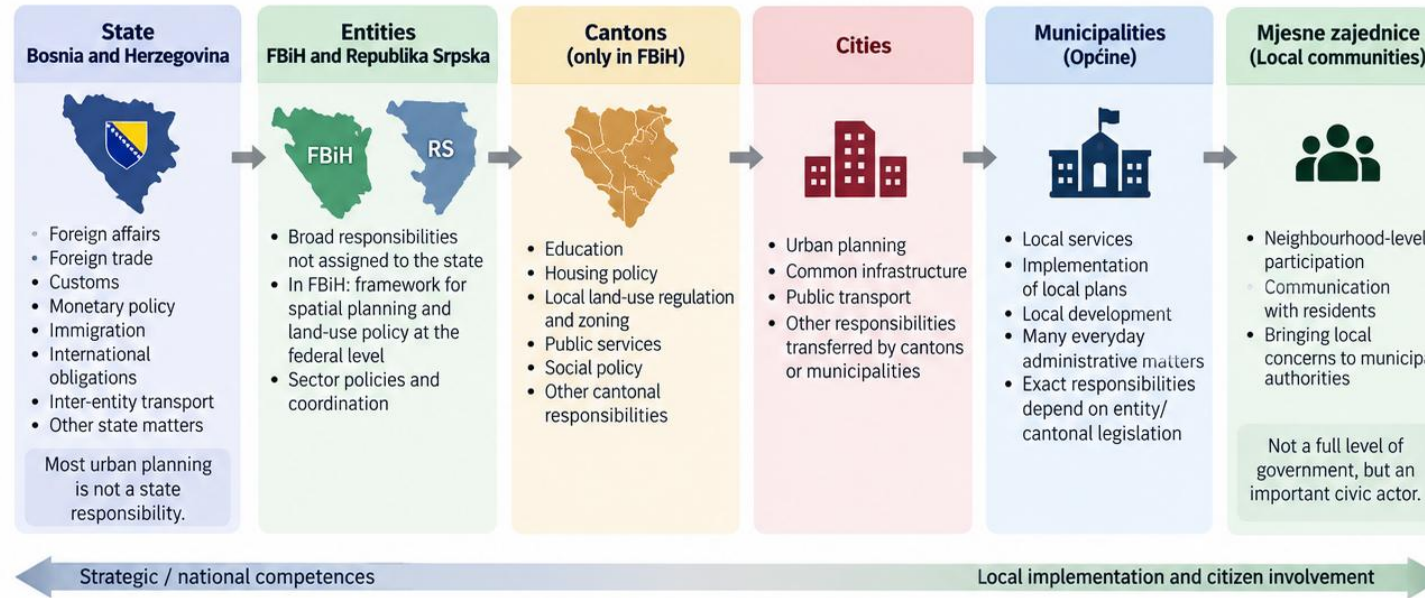


In Bosnia and Herzegovina, the facilitator may need to connect not only citizens and professional stakeholders, but also several different levels of government (local community council, municipality, city, canton, entity, state) whose responsibilities overlap.



## Levels of Government in Bosnia and Herzegovina (BiH)

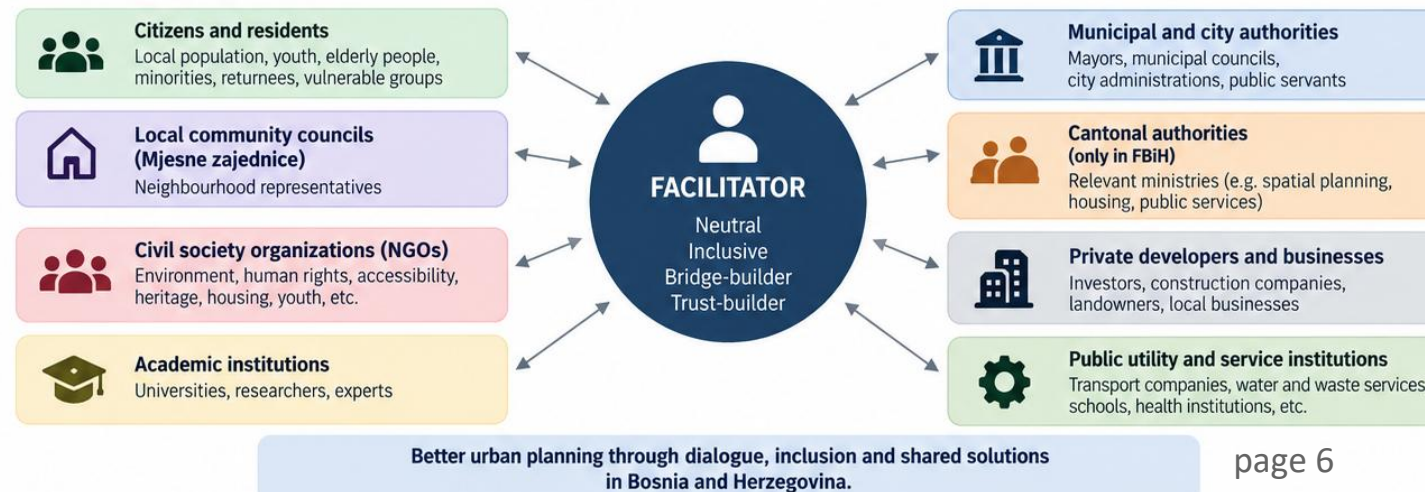
Who is in charge of what? (relevant for urban planning and local development)



Where do I stand within the BiH civic and stakeholder context?

## Facilitator in the BiH Urban Planning Context

Connecting people, institutions and knowledge for better decisions





# Next: Reflection exercise



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