

The exchange

From: Dilnaz K., student representative, to the course convenor. Monday 09:14

Dear Professor R.,

I am writing on behalf of five students in the Research Design module. The seminar recordings have not been posted since week three. Three of the five have caring responsibilities and one is registered with the disability service; for them the recordings are the difference between following the module and not following it. Could they be restored?

Best wishes, Dilnaz

From: the convenor, to Dilnaz K. Monday 18:40

Dear Dilnaz,

Thank you for your email, and I appreciate you raising it. Recording was always presented as a courtesy rather than an entitlement. Some students told me they found the camera inhibiting in discussion-based seminars, and I have to balance the needs of the whole group.

I understand your frustration. Students with a formal adjustment should of course go through the disability service, which is the correct channel for individual arrangements.

Best, R.

From: Dilnaz K., to the convenor, copying four students and the programme director. Tuesday 08:02

Dear Professor R.,

Thank you. I want to be clear that this is not a complaint about you. But the handbook says recordings are provided for all lecture-based sessions, and we have been told each term that the module is being reviewed. The disability service route takes six weeks and covers one student out of five.

I am copying the programme director so that she is aware.

Dilnaz

From: the convenor, to Dilnaz K. and all recipients. Tuesday 11:26

Dear Dilnaz,

I would ask that we keep this in proportion, and I am not sure that widening the circulation was the most constructive way to proceed. I have always been available to discuss any concerns directly.

For the record, the module is not lecture-based, so the handbook provision does not apply. I have raised recording at two teaching committees, where colleagues expressed reservations. The matter is therefore already under consideration through the proper process.

I hope this reassures the group.

Best, R.

From: the programme director, to all recipients. Tuesday 15:03

Dear all,

Thank you both. It sounds as though this has been thoroughly discussed and that a review is in hand. Dilnaz, do come and see me if there is anything further.

With best wishes

From: one of the four copied students, to Dilnaz K. only. Tuesday 21:47

I would rather not be copied into these, if that is all right. I still have to be marked by him.